

# GOVERNMENT OF THE DISTRICT OF COLUMBIA

## Department of Energy and Environment



### ALPHABETICAL Listing of Frequently Asked for Programs

**ALL MEDIA CALLS ARE TO GO TO:** Nicole Goines 2/536-7666 or [Nicole.Goines@dc.gov](mailto:Nicole.Goines@dc.gov) /Christopher Brown 2/673-6708 or [Christopher.Brown@dc.gov](mailto:Christopher.Brown@dc.gov)

- **Animal Care and Control (DOH)** – 2/442-5955 or 2/7235730 (24 hour hot-line)
- **Air Quality Complaints:** Complaints of outdoor odors and dust should be submitted online at [doee.dc.gov/air](http://doee.dc.gov/air) and a member of the Air Quality team will reach out to you. If you do not have access to a computer and are unable to submit the complaint on-line please contact Ryan Insley 2/698-5530 [Ryan.Insley@dc.gov](mailto:Ryan.Insley@dc.gov) , Becky Okorie 2/645/9270 [Becky.Okorie@dc.gov](mailto:Becky.Okorie@dc.gov) 2/645-9270, Nelson Martinez 2/596-4641 [Nelson.Martinez1@dc.gov](mailto:Nelson.Martinez1@dc.gov).
- **Air Quality (Indoor):** Odors in the basement, dust from renovation in the halls, chemicals used in cleaners, renters should first contact the Office of the Tenant Advocate at 2/719-6560. If no response, contact the Department of Buildings (DOB) housing inspection program at 2/442-4400. Homeowners are on their own to fix their indoor air quality problems.
- **Air Quality Monitoring:** Questions about the District's 7 monitoring stations should be directed to Rama Tangirala at 2/535-2989 or [Rama.Tangirala@dc.gov](mailto:Rama.Tangirala@dc.gov).
- **Air Quality permits and air quality impact studies under the EISF program:** Questions about whether an air quality permit is needed or how to apply for a permit should be directed to Stephen Ours at 2/535-1747 or [Stephen.Ours@dc.gov](mailto:Stephen.Ours@dc.gov)

- **Asbestos:** Questions about asbestos abatement permits or complaints should be directed to Nneka Anosike at 2/535-2263 or [Nneka.Anosike@dc.gov](mailto:Nneka.Anosike@dc.gov) The Department of Licensing and Consumer Protection (**DLCP**) at 2/671-4500 or <https://dlcp.dc.gov/service/professional-licensing>
- **Aquatic Resources Education Center (AREC):** Located at 1900 Anacostia Drive, SE 2/727-7400. To register for AREC programs please visit: [www.doe.dc.gov/arec](http://www.doe.dc.gov/arec) . For additional information contact Teresa Rodriquez 2/754-2249 or [Teresa.Rodriquez@dc.gov](mailto:Teresa.Rodriquez@dc.gov).
- **Bag Bill Law:** Inspect business for compliance with \$0.05 bag fee, contact Orpheus Williams at 2/535-1660 or [orpheus.williams@dc.gov](mailto:orpheus.williams@dc.gov).
- **Bees/Beehives:** DOEE does not handle wasp/hornet/yellow jacket complaints. Contact Department of Health (DOH) at 2/442-2701; concerns and questions about honeybees, beekeeping, or bee swarms call Natasha Garcia-Andersen at 2/870-6004 (cell) or [Natasha.Garcia-Andersen@dc.gov](mailto:Natasha.Garcia-Andersen@dc.gov).
- **Commercial Recycling:** Questions related to Commercial Recycling should be directed to Department of Public Works at 2/737-4404 or <http://dpw.gov>.
- **Dewatering at Construction Sites:** Questions related to the discharge of ground water from a construction site or property into sewer system should be directed to Patrick Donohue at 2/441-2287 or [ms4dischargeauthorization@dc.gov](mailto:ms4dischargeauthorization@dc.gov).
- **Donation and Reuse:** Questions about the Donation and Reuse program and related grants should be directed to Stefan Roha at 2/525-8592 or [stefan.roha@dc.gov](mailto:stefan.roha@dc.gov). If unavailable, email [reuse@dc.gov](mailto:reuse@dc.gov).
- **Drinking Water Testing for DC Child Development Facilities:** Contact Joanna Vivanco at 2/481-3861 or [Joanna.Vivanco@dc.gov](mailto:Joanna.Vivanco@dc.gov). Alternate contact is Dr. Lakisa Blocker at 2/741-5276 or [Lakisa.Blocker@dc.gov](mailto:Lakisa.Blocker@dc.gov). For general questions, contact the DC Water-Drinking Water Division at 2/612-3440 or EPA Region III Drinking Water Section at 215-814-5122.
- **Drinking Water Testing & Request for Residents:** Except as noted above for Day Care Centers, DOEE does not deal with questions regarding drinking (or tap) water. Callers should be directed to DC Water's Drinking Water Division at 202-612-3440.

- **E-bike:** The District Electric Bicycle Incentive Program (Program) by the District Department of Transportation (DDOT) aims to assist residents in purchasing electric bicycles (e-bikes) and support bicycle businesses within the District. [For more details and to apply, visit the District E-Bike Incentive Program page.](#)
- **eCYCLE DC Covered Electronic Equipment (CEE):** Email [productstewardship@dc.gov](mailto:productstewardship@dc.gov) with question or contact Rafiq Jennings at 2/774-8767 or [Rafiq.jennings@dc.gov](mailto:Rafiq.jennings@dc.gov).
- **Electronic Vehicles(s) (EV's):** Contact Thomas Bartholomew, Branch Chief at 2/671-4096 or [thomas.bartholomew@dc.gov](mailto:thomas.bartholomew@dc.gov)
- **Electronic Recycling:** Electronics Recycling and Household Hazardous Waste collection has temporarily moved to the Benning Road Transfer Station, Benning Road is open every Saturday (except holidays) 7 am – 2 pm and the Thursday preceding the first Saturday of the month (except holidays) 10 am – 2 pm. Contact Ida Arabshahi at 202-834-0557 or [ida.arabshahi@dc.gov](mailto:ida.arabshahi@dc.gov). See schedule at <https://dpw.dc.gov/service/household-hazard-waste/electronic-recycling/documents-shredding-drop-schedule>.
- **Emergency & Safety Response Contact for DOEE:** Coordinator for Citywide Hazardous Spills and Hazardous Materials and Building Evacuations. Contact Juvart Mingledolph at 2/645-5665 or [Juvart.Mingledolph1@dc.gov](mailto:Juvart.Mingledolph1@dc.gov)
- **Energy Programs:**

The Energy division addresses the following programs for low-income residents:

  - **Low Income Home Energy Assistance Program (LIHEAP)** - income eligible District households with heating and cooling energy costs can receive assistance through this program. Callers interested in checking the status of their applications should dial 311 or 2/727-1000, and prompt #4 for a live operator. Fax number for Wards 1-6: 202-671-0802  
Fax number for Wards 7-8: 202-673-6725

- **WAP**-Weatherization Program [Weatherization Assistance Program \(WAP\) | doe \(dc.gov\)](#)  
Contact Phil Thomas at 2/819-1456 or [phil.thomas@dc.gov](mailto:phil.thomas@dc.gov) and Lisa Mae Crawford at [lisa.crawford@dc.gov](mailto:lisa.crawford@dc.gov)
  - **EMS**- Emergency Mechanical System(HVAC) [Weatherization Assistance Program \(WAP\) | doe \(dc.gov\)](#)
  - **LRP**- Lead Reduction Program [Lead Reduction Program | doe \(dc.gov\)](#) Contact Dawn Boyd at 2/671-3346 or [dawn.boyd@dc.gov](mailto:dawn.boyd@dc.gov)
  - **LPRAP**- Lead Pipe Replacement Assistance Program [Lead Pipe Replacement Assistance Program | doe \(dc.gov\)](#) Contact Dawn Boyd at 2/671-3346 or [dawn.boyd@dc.gov](mailto:dawn.boyd@dc.gov)
  - **Clean Rivers Impervious Area (CRIAC/Residential)** -callers should be directed to the hot-line 202-350-9649 [criac.residential@dc.gov](mailto:criac.residential@dc.gov) or email [Tranane.harris@dc.gov](mailto:Tranane.harris@dc.gov)/[sarah.jackson@dc.gov](mailto:sarah.jackson@dc.gov).
  - **Utility Discount Program (UDP)** – The Utility Discount Programs (UDP) assists low-income District residents reduce utility costs. Contact Phil Thomas at 2/819-1456 or [phil.thomas@dc.gov](mailto:phil.thomas@dc.gov) and/or Lisa Mae Crawford at [lisa.crawford@dc.gov](mailto:lisa.crawford@dc.gov)  
Callers interested in checking the status of their applications should dial 311 or 2/727-1000, and prompt #4 for a live operator. Fax number for Wards 1-6: 202-671-0802 Fax number for Wards 7-8: 202-673-6725
- PEPCO – Residential Aid Discount (RAD)**  
**DC Water: Customer Assistance Program (CAP)**  
**Washington Gas: Residential Essential Services (RES)**  
**Verizon: Voice Lifeline home phone (Economy II)**

**\*Customers interested in applying for the Lifeline Discount Program should visit [lifelinesupport.org](http://lifelinesupport.org) or call 1(800) 234-9473.**

**If the Contact for the programs above are unavailable, please dial the hotline number for all inquiries or assistance Mon-Fri 8:30am to 2:30pm at 202-299-3316**

- **Engine Idling:** Inspection of anti-idling areas primarily in the summer during the ozone season. Contact Ryan Insley at 2/698-5530 [ryan.insley@dc.gov](mailto:ryan.insley@dc.gov) or Call 311
- **Enforcement:** Call (202) 741-2139 or email [DOEE.Enforcement@dc.gov](mailto:DOEE.Enforcement@dc.gov).

- **Environmental Regulations (Guidance Special Events):** Guidance on environmental regulations that pertain to special events in the District of Columbia, contact Orpheus Williams at 2/535-1660 or [Orpheus.Williams@dc.gov](mailto:Orpheus.Williams@dc.gov).
- **Erosion and Sediment Control:** Contact Julienne Bautista 2/299-3345 or [Julienne.Bautista@dc.gov](mailto:Julienne.Bautista@dc.gov)
- **Fertilizer Law:** Questions about fertilizer laws & regulations should be directed to Steve Saari 2/535-2961 or [Steve.Saari@dc.gov](mailto:Steve.Saari@dc.gov)
- **Fishing License:** Enforce regulations to better protect, conserve, and enhance fisheries and wildlife sources. Purchase a fishing license at <https://doee.dc.gov/service/get-fishing-license> or contact Dillon Waters 2/424-9114 or email at [dillon.waters@dc.gov](mailto:dillon.waters@dc.gov).
- **Floodplain Management/Flood Risk:** Questions related to flood zone determinations, proposed projects, flood insurance and general compliance with the District's Flood Hazard Rules for developments in Special Flood Hazard Area as defined by FEMA. Contact Jackie Zidar at (202) 568-9102 or [jackie.zidar@dc.gov](mailto:jackie.zidar@dc.gov) or Nicholas Bondard at (202) 727-2619 or [flood.risk@dc.gov](mailto:flood.risk@dc.gov)
- **Food Service Ware:** Questions regarding food service ware requirements, and restrictions on pavement sealants made of coal tar or other high-PAH products should be directed to Kyaira Ware at 2/815-4112 or [kyaira.ware@dc.gov](mailto:kyaira.ware@dc.gov).
- **Green Bank:** Questions related to the Green Bank or Green Finance Authority, a quasi-public financing institution providing financing products for energy efficiency and clean energy projects should be directed to David Epley at [David.epley@dc.gov](mailto:David.epley@dc.gov).
- **Green Area Infrastructure:** Questions related to any DC-owned green infrastructure that needs maintenance, including green roofs and permeable pavement contact James Woodworth at 2/535-2244 or [james.woodworth@dc.gov](mailto:james.woodworth@dc.gov) or John Maleri at 2/430-0374 or [john.maleri@dc.gov](mailto:john.maleri@dc.gov) , or Matt Watkins at 2/329-7862 or [matt.watkins@dc.gov](mailto:matt.watkins@dc.gov)
- **Green Area Ratio:** Construction and maintenance branch performs Green Area Ratio inspections for closure of these plans. Questions and/or concerns should be directed to Walter Caldwell at 2/497-8238 or [walter.caldwell@dc.gov](mailto:walter.caldwell@dc.gov).
- **Green Building Program:** Questions related to Green Building Act compliance, and/or commercial, mixed -use or neighborhood development projects seeking green building certification, renewable energy systems, or district-scale

sustainability strategies. Contact Casey Studhalter at 2/535-2460 [casey.studhalter@dc.gov](mailto:casey.studhalter@dc.gov). Any questions related to Stormwater Management or Green Infrastructure should see separate entry. Any questions related to building inspections should be referred to the Department of Buildings at <https://dcra.customer.help/contact/contactus-SkowCOjX8>.

- **Green Building Innovation Grant Program:** Green Innovation Grant Program supports innovative projects to “green” the built environment in the District of Columbia. Direct questions to Connor Rattey on 2/727-5838.
- **Green Business Practices and the Sustainable Business Program:** Contact Mary Lynn Wilhere at 2/535-1939 or MaryLynn.[Wilhere@dc.gov](mailto:Wilhere@dc.gov), Urban Sustainability Administration.
- **Green Fellows:** DOEE paid competitive fellowship program for graduate students attending DC-area higher education institutions and DC residents enrolled in graduate programs. Contact Laura Miller at 2/744-6309 or [Laura.Miller@dc.gov](mailto:Laura.Miller@dc.gov).
- **Green Light Program:** Green Light Grant Program support innovative projects to “green” the built environment in the District of Columbia. Direct questions to Casey Studhalter at 2/535-2460 or [Casey.Studhalter@dc.gov](mailto:Casey.Studhalter@dc.gov)
- **Green Roof Program:** Green roofs are stormwater management practices that capture and store rainfall in an engineered growing media that is designed to support plant growth. Contact Walter Caldwell at 2/497-8238 or [walter.caldwell@dc.gov](mailto:walter.caldwell@dc.gov).
- **Green Wrench Technical Assistance Program:** Free pollution prevention guidance and compliance assistance with land, air, and stormwater regulations for District automotive body and repair shops. Contact Mary Polacek at 2/535-2261 or [Mary.Polacek@dc.gov](mailto:Mary.Polacek@dc.gov).
- **Green Zone Environmental Program (GZEP):** Youth Employment Program, which introduces District youth, at age 14 to 24, to the green job labor market, exposing them to numerous exciting career paths and offers academic enrichment opportunities. Contact Johnnie Philson at 2/481-3843 or [Johnnie.Philson@dc.gov](mailto:Johnnie.Philson@dc.gov).
- **Hazardous Waste:** New EPA ID numbers, registration fees and/or self-certifications: Contact Mary Reeves at 2/671-3308 or [Mary.Reeves@dc.gov](mailto:Mary.Reeves@dc.gov). General hazardous waste questions: contact Barbara Williams at 2/654-6031 or [Barbara.Williams@dc.gov](mailto:Barbara.Williams@dc.gov).

- **Healthy Homes:** Submit Referrals for the Healthy Housing Program at <https://doee.dc.gov/sites/default/files/dc/sites/ddoe/publication/attachments/Healthy%20Homes%20Referral%20Form.pdf>. Program Eligibility includes District of Columbia Resident, Pregnant Woman and/or a Child ≤ 18 Years of Age in Home>, Housing-Related Concerns. Contact Angela Blackwell at 2/654-6036 or [angela.blackwell@dc.gov](mailto:angela.blackwell@dc.gov).
- **HVAC Program:** Clients that have an inoperable mechanical system in their single-family dwelling or condominium could be eligible for the EMS Program. Mechanical systems include central air conditioning units, heating systems, hot water tanks, and chimney liners. Clients interested in the Emergency Mechanical System program can call the Weatherization main line on 2/299-3316 or email [Dawn.Boyd@dc.gov](mailto:Dawn.Boyd@dc.gov)
- **Inspection & Enforcement Division (Stormwater):** Illicit Discharge Branch Contact Rickeisha Goldsby at 202-480-5067 or [rickeisha.goldsby@dc.gov](mailto:rickeisha.goldsby@dc.gov). Investigate complaints of improper dumping of pollutants (oil, grease, etc.) into storm sewers and waters. Illicit Discharges to District Rivers or Streams and Swimming Pool water disposal.
- **Language Line Solutions:** Program coordinator Cheryl Randall-Thomas at 2/654-6016 or [Cheryl.Randall-Thomas@dc.gov](mailto:Cheryl.Randall-Thomas@dc.gov). Coordinates Limited and Non-English-Speaking Compliance Program for DOEE.
- **Lead:** Screen children and work with medical providers and social service agencies to reduce a child's exposure. Contact Angela Blackwell at 2/654-6036 or [angela.blackwell@dc.gov](mailto:angela.blackwell@dc.gov). Further information can be found here: <https://doee.dc.gov/node/20762>.
- **Lead-Based Paint Certification:** Direct all calls concerning Lead-Based Paint Certification to Lala Seidensticker at 2/924-4086 or [Lala.Seidensticker@dc.gov](mailto:Lala.Seidensticker@dc.gov) or Shamika Parker Matthews at 2/535-2637 or [Shamika.Parker@dc.gov](mailto:Shamika.Parker@dc.gov). Further information and the application can be found here: <https://octo.quickbase.com/db/bebnuapfq?a=nwr&ifv=1>.
- **Lead Permits:** Direct all calls concerning Lead Permits to [lead.permits@dc.gov](mailto:lead.permits@dc.gov). or contact Karen Gordon at 2/535-1934 or Karen Gordon [karen.gordon2@dc.gov](mailto:karen.gordon2@dc.gov). Further information can be found here: <https://doee.dc.gov/page/lead-abatement-renovation-permitting-form>
- **Lead Complaints:** Direct all calls concerning Lead Complaints to Karen Gordon at 2/535-1934 or Karen Gordon [karen.gordon2@dc.gov](mailto:karen.gordon2@dc.gov).

- **Light and Sound Pollution:** Direct questions to the District Department of Transportation 2/673-6813 or [DDOT.dc.gov](http://DDOT.dc.gov).
- **Mold Complaint:** Direct all calls about leaking roofs or leaking pipes in rental properties to Department of Buildings (DOB) at 2/671-3500. Further information on how to submit a DOB Housing Inspection and Property Maintenance Request can be found here: <https://dcra.customer.help/contact/request-for-inspection-form-SkHyBRJBv>. For DOEE's mold program, tenants must **first notify the landlord/property owner in writing about mold issues in the home**. To notify DOEE of mold contamination at a rental residence, submit a Mold Complaint Submission Form at: <https://octo.quickbase.com/db/br4rg8se5?a=nwr&IFV=0>. Contact Aroni Johnson at 2/734-0196 or [aroni.johnson@dc.gov](mailto:aroni.johnson@dc.gov) /Van Johnson III at 2/597-1039 or [van.johnson@dc.gov](mailto:van.johnson@dc.gov) /Marcos Santos 2/281-7174 or [marcos.santos@dc.gov](mailto:marcos.santos@dc.gov) / Christelle George 202-631-1187 or [christte.george@dc.gov](mailto:christte.george@dc.gov) for mold complaints. Alternate contact is Dr. Lakisa Blocker at 2/741-5276 or [Lakisa.Blocker@dc.gov](mailto:Lakisa.Blocker@dc.gov).
- **Mold License:** Contact Keith Keemer 2/535-2999 or [Keith.Keemer@dc.gov](mailto:Keith.Keemer@dc.gov) with questions about the District's mold licensing program. Additional information about DOEE's mold licensing program, mold applications and mold related information can be found at <http://doee.dc.gov/service/mold>. If there is at least ten square feet of indoor mold growth, mold assessment and remediation must be performed or supervised by a DOEE licensed mold professional. Mold contamination below 10 square feet can be addressed by a non-licensed individual.
- **Noise** is regulated by the Metropolitan Police Department at 2/727-9909.
- **Odors/Strange Smells:** Refer to page (1) **Air Quality**



- **Off-site compliance for Stormwater Management (Offv):** Large development projects must install runoff-reducing green infrastructure (GI) if they trigger District of Columbia’s stormwater management regulations. Using Stormwater Retention Credit (SRCs) can make compliance cheaper, easier, and greener. For more information about off-site compliance, contact Regan Wilhelm at [regan.wilhelm@dc.gov](mailto:regan.wilhelm@dc.gov) 2/671-5004, or visit <http://doee.dc.gov/service/offv>.
- **Overnight Meaningful Watershed Educational Experiences (OMWEE):** offers 5<sup>th</sup> graders attending public and charter schools in the District of Columbia with an intensive field study that engages students in watershed health and environmental sustainability <http://doee.dc.gov/service/overnight-meaningful-watershed-educational-experience> or contact Kara Pennino at 2/654-6131 or [kara.pennino@dc.gov](mailto:kara.pennino@dc.gov).
- **Pesticide:** For use of pesticides in the District contact Alvin Harris at 2/535-2292 or [Alvin.Harris@dc.gov](mailto:Alvin.Harris@dc.gov) Product Registration contact Howard Brown at 2/535-2288 or [howard.brown@dc.gov](mailto:howard.brown@dc.gov) Integrated Pest Management contact Joseph Walton at 2/535-2612 or [joseph.walton@dc.gov](mailto:joseph.walton@dc.gov) .
- **Pet Waste:** DOEE is no longer the lead agency for the District’s pet waste prevention efforts. The Mayor’s Office of the Clean City (MOCC) has taken over the program and should be contacted to place a complaint and find resources related to pet waste. They can be reached on 2/442-8150, at [cleancity@dc.gov](mailto:cleancity@dc.gov) or at <https://communityaffairs.dc.gov/mocc>. The District of Columbia does not post signs by request, but residents may place small signs in their tree box or yard to remind neighbors to pick up. You can purchase one, make your own, or print the free sign download found at the MOCC website or at DOEE’s website: <https://doee.dc.gov/petwaste>.
- **Pre-Construction Meetings for DOB land disturbance permits & DOEE Erosion and Sediment Control Plans:** <https://doee.dc.gov/service/construction-site-inspections>, [IEB.scheduling@dc.gov](mailto:IEB.scheduling@dc.gov) or 202-478-1390.
- **Product Stewardship:** Questions about Product Stewardship program (paint, electronics, or batteries) should be directed to Rafiq Jennings at 2/774-8767 or [rafiq.jennings@dc.gov](mailto:rafiq.jennings@dc.gov) . If unavailable, email [productstewardship@dc.gov](mailto:productstewardship@dc.gov).
- **Property Assess Clean Energy (PACE):** DC Pace Program is to provide an attractive financing solution that will help District property owners implement energy efficiency improvements. Direct questions to [Lancelot.Loncke@dc.gov](mailto:Lancelot.Loncke@dc.gov).

- **Radon:** Distribute free radon kits, answer hotline, and conduct community outreach; contact Keith Keemer at 2/535-2999 or [Keith.Keemer@dc.gov](mailto:Keith.Keemer@dc.gov).
- **Rain Garden Rebate Program:** Provides rebates for property owners who install rain gardens at a rate of \$3 per square foot of treatment area. Up to \$2,200 per property is available. Contact Arielle Conti at 2/420-0645 or [Arielle.Conti@dc.gov](mailto:Arielle.Conti@dc.gov)
- **Raze Permit/Clearance:** Contact Nneka Anosike at 2/535-2263 or [Nneka.Anosike@dc.gov](mailto:Nneka.Anosike@dc.gov) .
- **Recycling Programs:** Direct questions to Department of Public Works (DPW) at 2/737-4404 or <https://dpw.dc.gov/>
- **Renewable Energy:** Direct questions to Daniel White at 2/380-6584 or [Daniel.White@dc.gov](mailto:Daniel.White@dc.gov) or Emil King at 2/673-6725 or [Emil.King@dc.gov](mailto:Emil.King@dc.gov).
- **RiverSmart Fund Manager:** contact Steve Saari on 2/535-2961 or [Steve.Saari2@dc.gov](mailto:Steve.Saari2@dc.gov).
- **River Smart Homes:** DOEE provides financial and technical assistance for homeowners interested in reducing stormwater runoff from their properties with rain gardens, rain barrels, Bay Scaping, permeable pavers, and trees. Contact: Arielle Conti at 2/420-0645 or [Arielle.Conti@dc.gov](mailto:Arielle.Conti@dc.gov).
- **River Smart Rewards:** Also referred to as Stormwater Fee Discount Program. This program provides a discount on the impervious surface-based Stormwater Fee for properties that install green infrastructure practices that help reduce Stormwater runoff from private property. Contact Brandon Hunt at 2/688-3415 or [riversmart.rewards@dc.gov](mailto:riversmart.rewards@dc.gov) or <http://doee.dc.gov/riversmartrewards>.
- **River Smart Rooftops Green Roof Rebate Program:** DOEE provides fund rebates for eligible property owners who voluntarily install green roofs. Contact Andrew Oetman at 2/573-5259 or [andrew.oetman@dc.gov](mailto:andrew.oetman@dc.gov).
- **River Smart Schools:** Schoolyard greening projects that benefit the environment and support student learning. Contact Trinh Doan at 2/535-1653 or [Patricia.Doan@dc.gov](mailto:Patricia.Doan@dc.gov) or <http://doee.dc.gov/service/riversmart-schools> .
- **Rodent Control:** Contact Department of Health (DOH) at 2/442-5955

- **Shade Trees Rebate Program:** Funds rebate of \$50 or \$100 to individuals who purchase and plant trees on private residential or commercial property. Contact James Woodworth at 2/535-2244 or [James.Woodworth@dc.gov](mailto:James.Woodworth@dc.gov).
- **Solar Energy:** General education questions for residents who are not income qualified (Income 80% of area median income), contact DCSEU to learn more about the programs they offer all DC residents around solar and energy efficiency [info@dcseu.com](mailto:info@dcseu.com) 2/479-2222 or contact the Solar Hotline on 2/299-5271.
- **Solar for All:** General education questions for residents whose income are not qualified (Income 80% of area median income), contact DCSEU to learn more about the programs they offer all DC residents around solar and energy efficiency. [info@dcseu.com](mailto:info@dcseu.com) 2/479-2222 or contact the Solar Hotline on 2/299-5271. Contact the Solar for All team: Daniel White at 2/380-6584, [Daniel.White@dc.gov](mailto:Daniel.White@dc.gov) , Emil King at 2/870-7248 [Emil.King@dc.gov](mailto:Emil.King@dc.gov) , or Alvin Jones at 2/299-5271, [alvin.jones2@dc.gov](mailto:alvin.jones2@dc.gov).
- **Solar Works DC:** A low-income solar installation and job training program. Contact Laura Miller at 202-744-6309 or [laura.miller@dc.gov](mailto:laura.miller@dc.gov).
- **Stay Cool DC Seniors:** The Senior StayCool Air Conditioning Pilot Program will repair or replace window air conditioning unit(s) and inoperable heating, ventilating, and air conditioning (HVAC) centralized units for income eligible seniors. Call 2/236-2657 or visit [dacl.dc.gov/service-staycool](http://dacl.dc.gov/service-staycool) for more information.
- **Stormwater Construction:** Complaints of erosion and sediment from construction sites and request for construction inspections should be directed to Walter Caldwell at 2/497-8347 or [walter.caldwell@dc.gov](mailto:walter.caldwell@dc.gov).
- **Industrial Stormwater and Wastewater Branch** – Questions concerning water quality issues or related industrial facilities should be directed to David Pilate at 2/805-1355 or [david.pilate@dc.gov](mailto:david.pilate@dc.gov).
- **Inspection & Enforcement Division (Stormwater):** Illicit Discharge Branch Contact Rickeisha Goldsby at 202-480-5067 or [rickeisha.goldsby@dc.gov](mailto:rickeisha.goldsby@dc.gov). Investigate complaints of improper dumping of pollutants (oil, grease, etc.) into storm sewers and waters. Illicit Discharges to District Rivers or Streams and Swimming Pool water disposal.

- **Management Permit:** Land disturbing and renovation projects may require both an Erosion and Sediment Control Plan, and Stormwater Management Plan. Projects must comply with Title 21 DCMR Chapter 5 Stormwater Management Regulations. If you have any questions, please email Julienne Bautista at [julienne.bautista@dc.gov](mailto:julienne.bautista@dc.gov) or 2/527-0958.
- **Off-site compliance for Stormwater Management (Offv):** Large development projects must install runoff-reducing green infrastructure (GI) if they trigger District of Columbia's stormwater management regulations. Using Stormwater Retention Credit (SRCs) can make compliance cheaper, easier, and greener. For more information about off-site compliance, contact Regan Wilhelm at [regan.wilhelm@dc.gov](mailto:regan.wilhelm@dc.gov) 2/671-5004, or visit <http://doee.dc.gov/service/offv>.
- **Management Requirements for Plan Reviews:** Contact Julienne Bautista at 299-3345 or [julienne.bautista@dc.gov](mailto:julienne.bautista@dc.gov)
- **Stormwater Retention Credit (SRC) Trading Program:** You can generate and sell Stormwater Retention Credits (SRCs) to earn revenue for projects that reduce harmful stormwater runoff by installing green infrastructure (GI) or by removing impervious surfaces. For more information about the SRC trading program, contact Matt Johnson at 2/741-0861 or [matt.johnson2@dc.gov](mailto:matt.johnson2@dc.gov), or visit <https://doee.dc.gov/src> for further information and resources.
- **Stormwater Runoff/Drainage:** Contact Clarke Philogene at 2/478-1390 or [clark.philogene@dc.gov](mailto:clark.philogene@dc.gov).
- **Telephone Lifeline Discount** – To apply for telephone lifeline discount, visit [lifelinesupport.org](http://lifelinesupport.org) or call 1(800)-234-9473.
- **Tenant Advocate** – Office of the Tenant Advocate at 2/719-6560.
- **Trash-Focused MWEE:** Educates 3<sup>rd</sup> -8<sup>th</sup> graders attending Title 1 Schools in Wards 7 and 8 of the District about local Water sheds and the impacts of trash pollution. Contact Trinh Doan at 2/535-1653 or [patricia.doan@dc.gov](mailto:patricia.doan@dc.gov) or <http://doee.dc.page/meaningful-watershed-educational-experiences-mwees>.
- **Trees:** Contact Urban Forestry DDOT for service request at 2/671-5144.
- **Underground Storage Tank Leaks:** Clean spills of petroleum and other hazardous substances; ensure tanks are safe to prevent future spills. Contact Fianna Phill at 2/535-2326 or [Fiana.Phill@dc.gov](mailto:Fiana.Phill@dc.gov).

- **Urban Agriculture:** Questions about the Office of Urban Agriculture and related grants should be directed to Kate Lee at 202-924-8932 or Brenda Perez at 202-527-1789 or email OUA at [urban.ag@dc.gov](mailto:urban.ag@dc.gov).
- **Urban Forestry DDOT Service Request for Homeowners** 2/671-5133.
- **Utility Discount Programs (UDP):** Residents can apply for discounts on their utility rates. For general appointments, emergencies, and cutoffs call 311. Homebound residents call 2/673-6700.
- **Watershed Stewards Academy:** Equips and supports community leaders to recognize and address local pollution problems in their nearby streams and rivers. Contact Kara Pennino at 2/654-6131 or [Kara.Pennino@dc.gov](mailto:Kara.Pennino@dc.gov).
- **Watershed - Overnight Meaningful Watershed Educational Experiences (OMWEE):** offers 5<sup>th</sup> graders attending public and charter schools in the District of Columbia with an intensive field study that engages students in watershed health and environmental sustainability <http://doee.dc.gov/service/overnight-meaningful-watershed-educational-experience> or contact Kara Pennino at 2/654-6131 or [kara.pennino@dc.gov](mailto:kara.pennino@dc.gov).
- **Water Quality**
  - a. Total Maximum Daily Loads (TMDLs) – George Onyullo at 2/727-6529 or [George.Onyullo@dc.gov](mailto:George.Onyullo@dc.gov)
  - b. Water Quality Monitoring: Questions about ambient monitoring, including the 3real-time monitoring stations – contact Nicoline Shulterbrandt at 2/535-2194 or [Nicoline.Shulterbrandt@dc.gov](mailto:Nicoline.Shulterbrandt@dc.gov)
  - c. Water Quality Standards – Rebecca Diehl at 2/535-2648
- **Wetland and Stream Jurisdictional Determination and Permitting** – Contact Jennifer Dietzen at 2/481-3942 or [Jennifer.Dietzen@dc.gov](mailto:Jennifer.Dietzen@dc.gov).
- **Well/Soil boring construction permit:** Questions related to the well/soil boring construction, maintenance and abandonment, or a permitting process should be directed to Matt Fuller at 202-380-6579.
- **Wildlife Nuisance/Problem Wildlife:** Fisheries and Wildlife Division can answer questions about wildlife and provide a list of licensed wildlife control companies in the District of Columbia. Contact Natasha Garcia-Andersen at 2/870-6004 or [Natasha.Garcia-Andersen@dc.gov](mailto:Natasha.Garcia-Andersen@dc.gov) .

Please send any changes or updates to Stacey Durham at [stacey.durham@dc.gov](mailto:stacey.durham@dc.gov).

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